

SCHOOL CLOSURE – CURRICULUM CONTINUITY – FAQs

1. My son/daughter has forgotten their Show My Homework log in – what can I do?

Don't forget that there is a Forgot Password option *if* they have attached an email address to the account.

The quick fix for anyone who can't log in and still wants to view homework is to go to our website www.bridgewaterhigh.org, click on SMHW at the very top right, then click on SHOW ALL in blue roughly in the middle of the page. From here pupils can simply filter by teacher to look for their work for that lesson.

As a last resort if all of the above proves problematic, contact Assistant Headteacher Tim Eden on t.eden@bridgewaterhigh.com for a new PIN.

2. If I look on the SMHW calendar, what is the difference between the filled blocks and the non-filled blocks.

The filled blocks are on the date that the teacher *set* the homework. The non-filled blocks are the *due date*. The due date is the important one to look at in terms of when that work is supposed to be completed, but both will show the correct work. Please be aware, however, that a recent change to SMHW means that if a teacher sets a homework on the same day as the due date there will *only* be a filled block. If worried, the title of the homework should show when this work is to be completed.

3. What is the username/password for the VLE?

This has its own username and password which is the same for everybody.

User = pupil (literally the word "pupil") and password = appleton. All lower case.

4. How do I install Office 365?

Go to www.office.com. Pupils should then log in using their usual username for the school network followed by @bridgewaterhigh.com (e.g. 19smitht@bridgewaterhigh.com). Their password is also the usual one to log in to our network (e.g. in an ICT lesson). From there Office 365 can be used online or there is a box in the top right to **Install Office**.

5. I've heard about schools using other packages which sound very useful – is Bridgewater considering these?

Yes, but this early into the process we want to keep things as simple as possible for pupils, parents/carers and teaching staff. Even using SMHW, MathsWatch and the VLE have created a few teething problems. We are keeping a log of all suggestions and as time goes on, we will investigate how our remote learning offer can grow.

6. When/how will this work be marked?

In such a time of uncertainty there can be no guarantee that all of this homework will be rigorously marked. Pupils should keep all work completed whether in books, electronically

saved, or on paper, should teachers wish to see what they achieved for their subject during this time, when we all return. If a teacher **does** ask a pupil to attempt an electronic submission, this will be clearly stated. We are currently looking at ways in which some form of assessment can take place in the summer term.

7. What if the work takes more or less than an hour?

This is down to parental discretion: If the pupil completes work quickly and wants to continue (e.g. with Knowledge Organiser revision) then they should feel free to do so. If, however, the pupil is finding they cannot complete the work within an hour then again use your discretion – for their own wellbeing you can help them decide when to stop working. They could always bank the unfinished work for another time when there is more slack. If the work remains unfinished then, again, this is not a problem.